Nursing/ Residential Home Flowchart

Berkshire East NHS
Primary Care Trust

Patient Falls

Is the patient conscious?

No

Call 999

Place patient in recovery position and continue to monitor patient & Airway

Yes

Carry out full patient assessment of injury.

Pain

Severe

Does the patient need an x-ray or hospitalisation today?

Discuss with GP on telephone if in doubt, or Dial 999

Mild

Bruising and lacerations but no sign of fracture(s). Staff can manage in current environment with analgesia. May need GP Rx more analgesia or x-ray appointment

Call GP

No Pain

Use equipment available to assist the patient up off the floor, including additional personnel?

Should patient experience increase in pain then stop and reassess

Record in accident book, falls register and notes. Report. Observe for bruising or other signs of injury. Carry out falls risk assessment and consider referral to *ie* GP, OT, physiotherapist or falls clinic when appropriate